York County Community Action Corporation

York County Community Action Corporation (YCCAC) is a Regional Transportation Program serving York County.

Service Description and Fares

YCCAC provides multiple transportation services, including:

» **Sanford Transit:** Flexible scheduled weekday service within the City of Sanford.

» **WAVE:** Demand-response daily services from within Sanford, between Sanford and Biddeford, and between Sanford and Wells.

» **Shoreline Explorer:** Seasonal trolley service within York, Ogunquit, Wells, and Kennebunkport.

» **Local Rides:** Demand-response weekday service connecting York County municipalities with the closest regional shopping center and/or medical destinations. Different clusters of York County municipalities are assigned to one day of the week for service.

» **Connecting to Cancer Care:** Provides transportation services to York County residents needing assistance to get to cancer care at area facilities with advance reservations.

» **KITT—Kennebunkport in Town Transportation:** Flexible scheduled Tuesday service in Kennebunkport.

» **Southern Maine Connector:** Flexible scheduled weekday service between Springvale/Sanford and Biddeford/Saco.

» **Orange 5:** Scheduled daily service between Sanford and Wells with a focus on key shopping centers.

YCCAC includes multiple transfer locations, including Sanford and Wells. Fares vary based on the specific service.

Ridership

Total ridership for 2016 through 2021 is shown in Figure 1 below. Between 2016 and 2019, ridership was approximately 140,000. With the onset of the COVID-19 pandemic in 2020, ridership dropped to under 60,000. Although ridership rebounded to approximately 78,000, this remains below pre-COVID-19 levels.

Figure 1   YCCAC Annual Unlinked Trips (2016–2021)
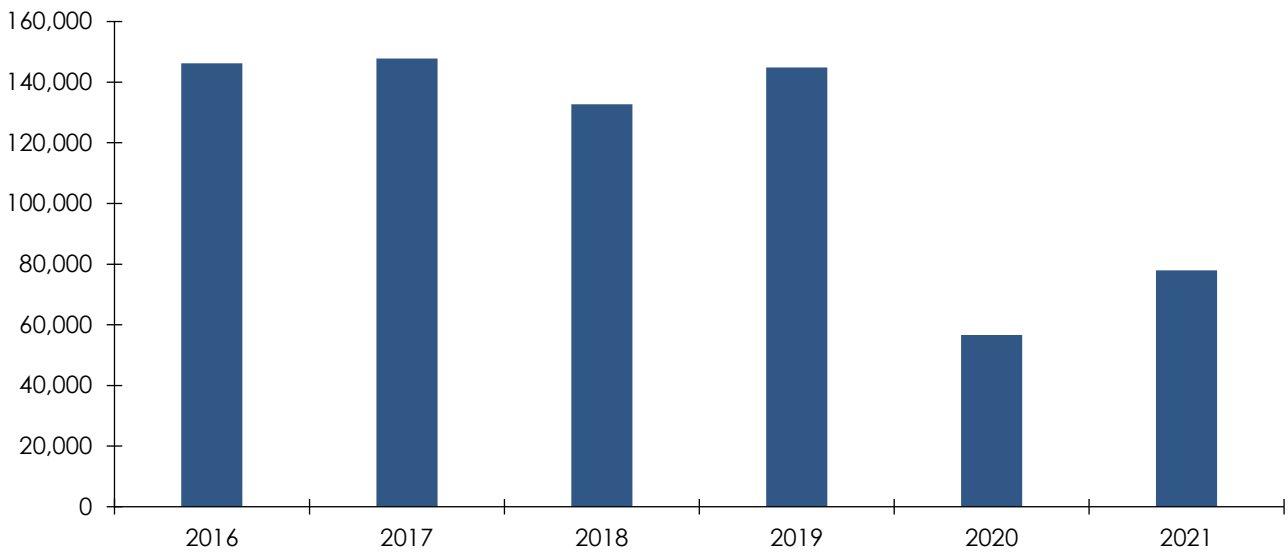

Modal Operating Characteristics

Revenue miles and revenue hours are shown in Figure 2 and Figure 3. Revenue miles rose through 2018 to a high of just under 490,000 followed by a drop through 2021. Revenue hours declined through 2018, increased in 2019 to approximately 34,000, and dropped to under 20,000 in 2020 and 2021.

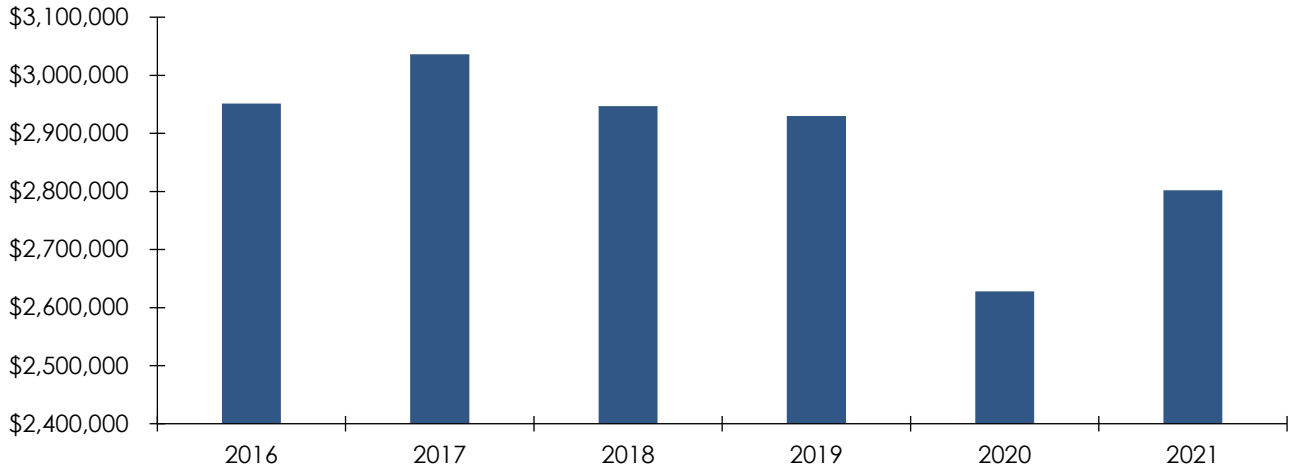**Figure 2**   **YCCAC Vehicle Revenue Miles (2016–2021)**
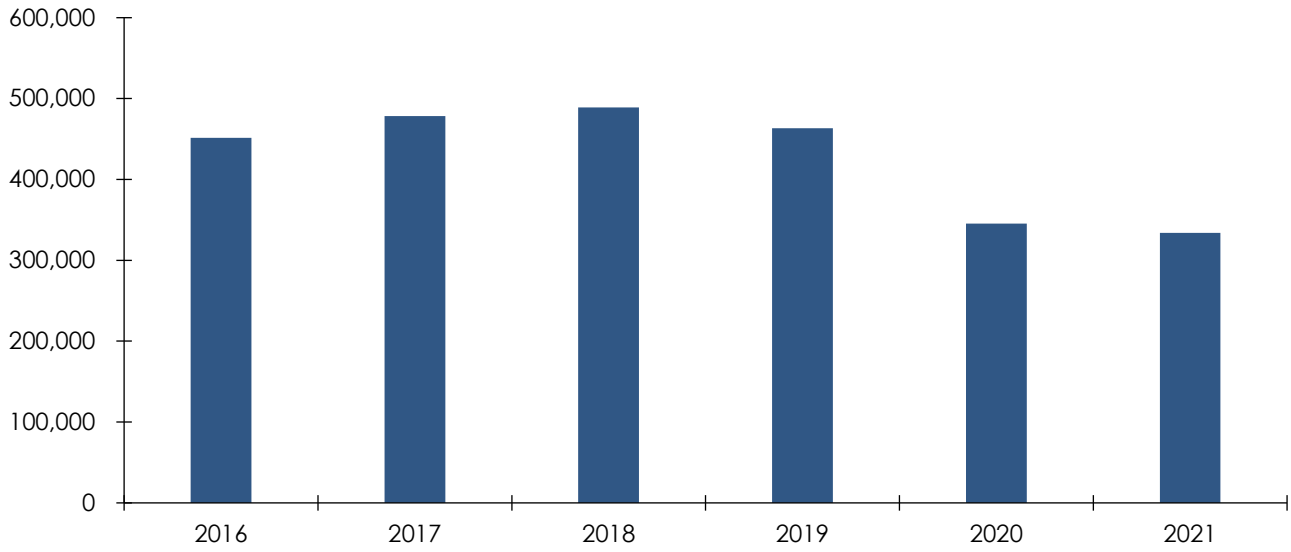
Figure 3   **YCCAC Vehicle Revenue Hours (2016–2021)**
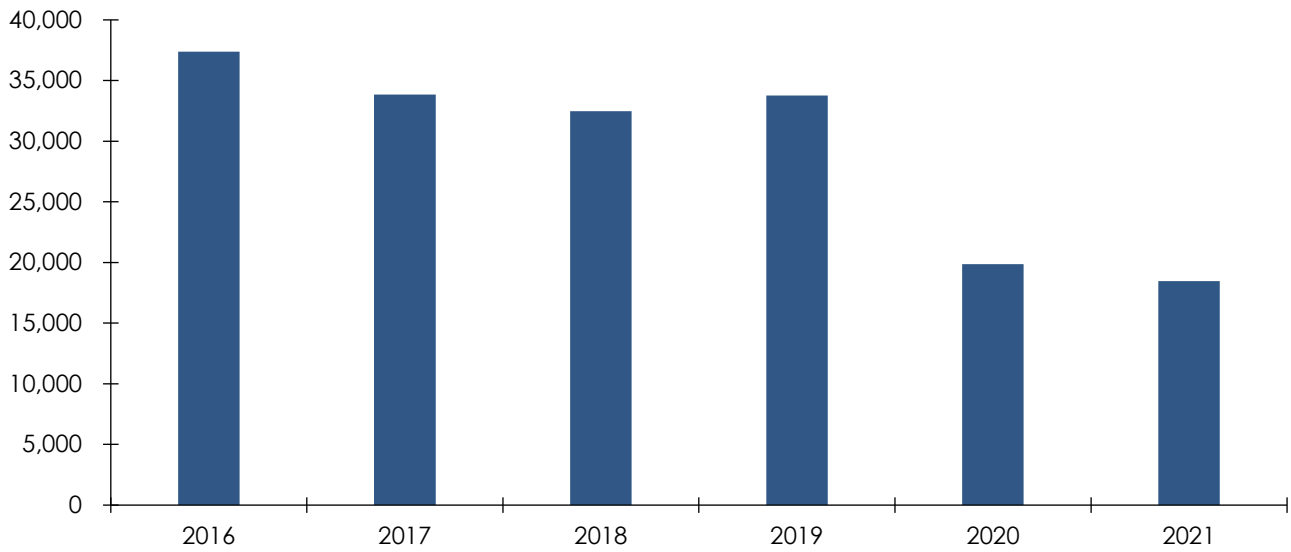
Budget Metrics

Annual operating expenses for 2016 through 2021 are shown in Figure 4. Operating expenses peaked in 2017 at just over $3 million, fell to $2.6 million in 2020, and rose again to $2.8 million in 2021.

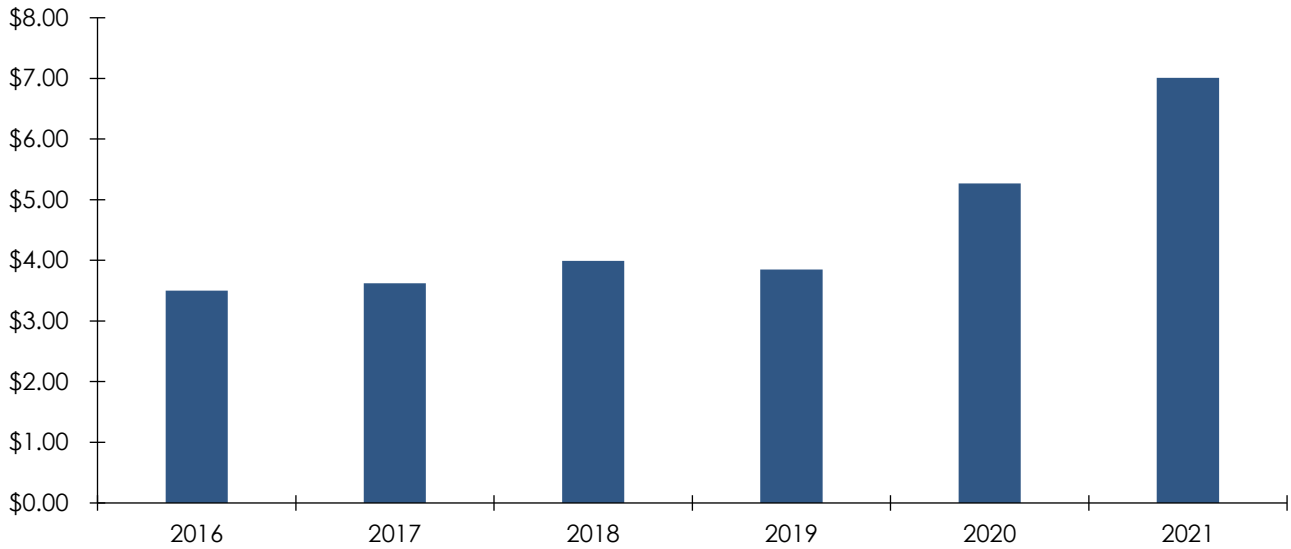**Figure 4   YCCAC Operating Expenses (2016–2021)**

The breakdown of operating expense funding sources for 2020 is shown in Figure 5. In 2020, federal assistance accounted for 83 percent of operating expense funding. Farebox revenue accounted for 2 percent of funding. Remaining funding was largely comprised of local funds, which accounted for 14 percent of total funding. The share of federal assistance was particularly high in 2020 due to the availability of COVID-19 relief funding.

**Figure 5   YCCAC Operating Funding Sources (2020)**
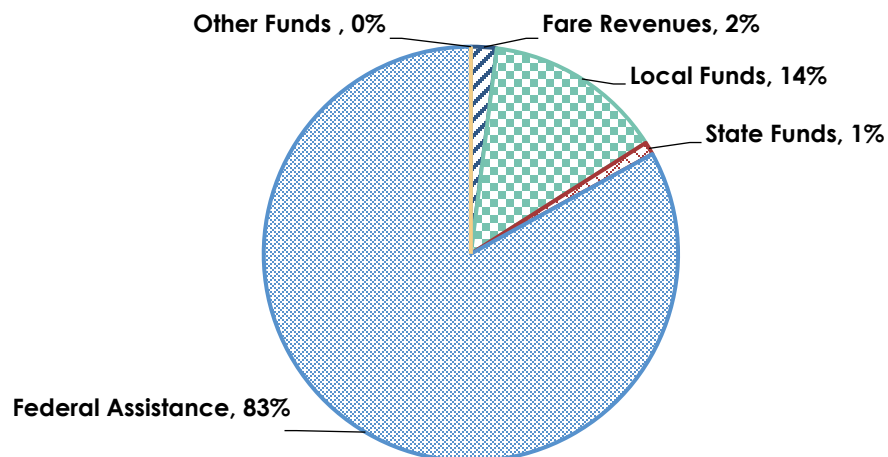
Service efficiency metrics are shown in Figure 6 and Figure 7. Vehicle revenue mile operating expenses rose through 2018 to a high of $4.00. Following a drop in 2019, this figure rose to over $7.00 in 2021. Vehicle revenue hour operating expenses followed a similar pattern with a peak of approximately $50.00 in 2018, a drop in 2019, and a rise to over $120.00 in 2021.

**Figure 6   YCCAC Operating Expenses per Vehicle Revenue Mile (2016–2021)**

Figure 7   YCCAC Operating Expenses per Vehicle Revenue Hour (2016–2021)
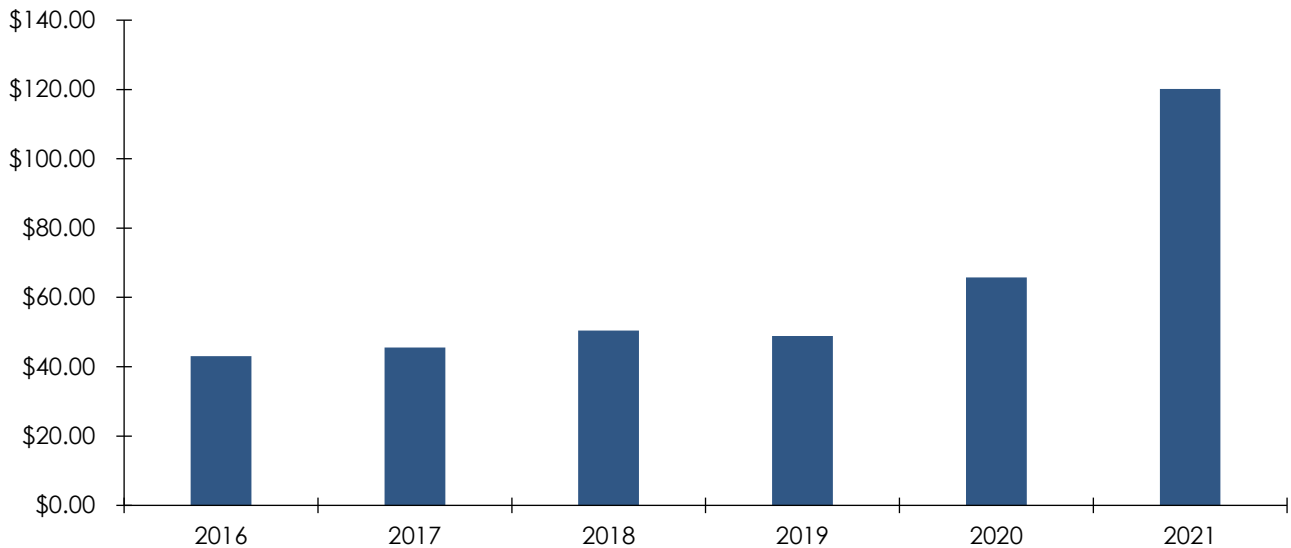
Operating expenses per unlinked passenger trip are shown in Figure 8. From 2016 through 2019, per passenger operating expenses ranged between $20.00 and approximately $22.00 before increasing to over $46.00 in 2020.

Figure 8 **YCCAC Operating Expenses per Unlinked Passenger Trips (2016–2021)**
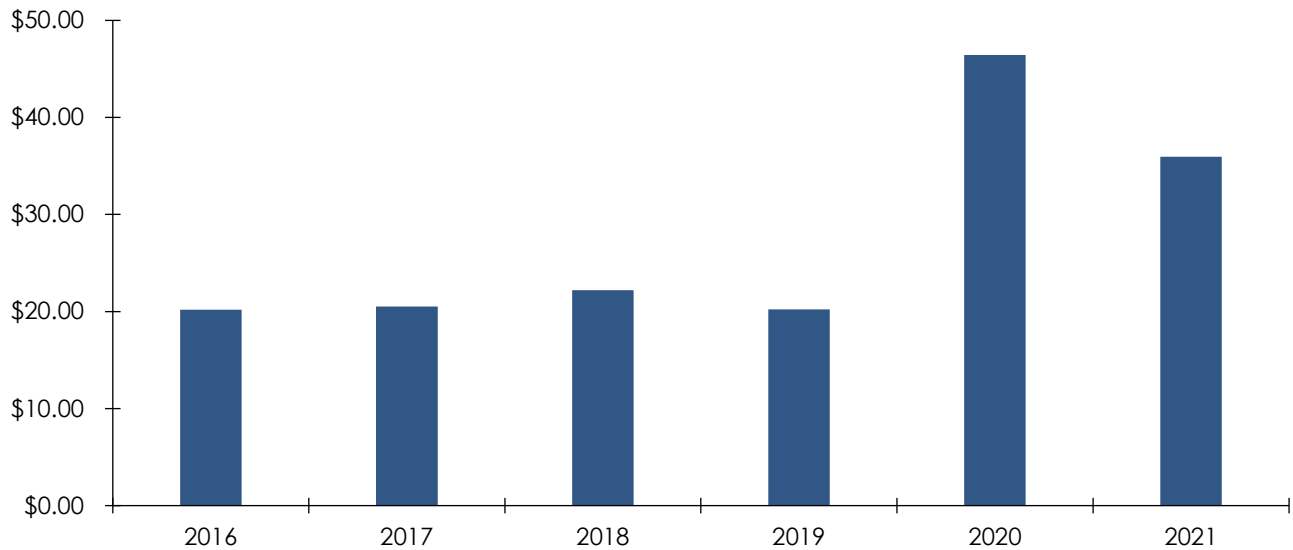
Organizational Management Structure

Management of YCCAC is comprised of:

»   Executive Director

»   Chief Program Officer

»   Director of Transportation

»   Assistant Transportation Director of Operations

»   Assistant Transportation Director—Administration

»   Additional non-transportation related managers

Asset Management

Transit asset management of YCCAC is conducted through the Maine Tier II Transit Asset Management Plan for rural transit agencies. In 2023, the YCCAC fleet consisted of:

» 30 revenue vehicles

The YCCAC fleet utilized for maximum service consisted of:

» 24 demand response vehicles

Technology Capabilities

YCCAC utilizes the following software in their operations:

» **Scheduling Software:** Easy Rides/Syncromatics

» **Asset Management Software:** Integrated with BSOOB transportation maintenance program (Dossier)

» **Computer Aided Dispatch/Automatic Vehicle Location (CAD/AVL):** AVL integration through Easy Rides